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February 15, 2008

Ms. Beth Salek
Director, Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Gerald L. Gunter Building, Room 270
Tallahassee, Florida 32399-0850

Dear Ms. Salek:

Pursuant to Florida Statue 364.051, we are filing herewith revisions to our Access Services Tariff. Following are the affected pages:

Access Services Tariff

5th Revised Page 31
6th Revised Page 32
5th Revised Page 33
1st Revised Page 33.1
5th Revised Page 34
3rd Revised Page 42
2nd Revised Page 43
3rd Revised Page 44
3rd Revised Page 45
4th Revised Page 46
2nd Revised Page 47
Contents - 2nd Revised Page 1
Contents - 6th Revised Page 2

The purpose of this filing is to remove certain miscellaneous Subscription Services from E13 of the Access Services Tariff and offer the services on a non-tariff contractual basis.

Acknowledgement, date of receipt, and authority number of this filing are requested. A duplicate letter of transmittal is attached for this purpose.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President
Attachments

EXECUTIVE SUMMARY

INTRODUCTION

BellSouth Telecommunications, Inc. d/b/a AT&T - Southeast is introducing a suite of new subscription products that support the Customer Account Record Exchange (CARE) process. The purpose of this filing is to remove certain provisions from the Miscellaneous Services section of BellSouth's Access Services Tariff, Section E13.3. The new products introduce an internet-based solution for requesting online Primary Interexchange Carrier (PIC) changes and account information inquiries. The existing online PIC applications in the CAFÉ suite of products included in the tariff are being discontinued. As a result, the products being removed include BellSouth Customer List Services (E13.3.11), Equal Access Transaction Services (E13.3.15)(EATS), BellSouth Data Gathering Through CARE (E13.3.16), and PIC in Error (E13.3.17)(PIE).

DESCRIPTION OF PRESENT TARIFF

The following information is provided in the existing tariff to interexchange carriers (IC), resellers or other access customers who participate in BellSouth Equal Access Subscription as set forth in E13.3.3. The information is provided on a nonrecurring, per request basis and is described as follows:

1. BellSouth Customer List Services offer customer name and address information, daily customer change activity, and resold customer list information.
2. Equal Access Transaction Services offers specified due date for primary interexchange carrier (PIC), customer service record information, carrier identification code (CIC) verification, and pending service order verification that impacts PIC orders.
3. BellSouth Data Gathering Through CARE offers a means to obtain information utilized to submit (PIC) changes for all numbers associated with a subscriber's billing telephone number (BTN) without requiring the subscriber to obtain and provide this information, billing name and address, BTN, working telephone number (WTN) and terminal numbers (TERs).
4. PIC in Error (PIE) provides verification that an IC has submitted a PIC change order in error and corrects the error by restoring the end user to the appropriate IC.

EXECUTIVE SUMMARY (CONT'D)

RATIONALE FOR PROPOSED TARIFF

With this filing, the above products are being removed from the tariff. The products provided under the tariff are being aligned with different products offered today in the other AT&T regional companies at the state and federal level. The action will streamline the process and require a new platform for these services as well as new product offerings. Consistent with the other AT&T regional companies, AT&T also has elected to offer these services under contract rather than tariff as permitted in the Federal Communications Commission (FCC) Report and Order CC Docket 02-386, Par. 70, released February 25, 2005, on Minimum Customer Account Record Exchange (CARE) Obligations.

CUSTOMER EFFECTS

Existing customers will be able to continue to obtain CARE data through contractual arrangement. Today, access customers in the other AT&T regional companies obtain similar information services through the AT&T CARE Agreement. By removing the CARE products from the tariff in this filing, the same access customers in the BellSouth region will be able to purchase comparable information under the AT&T CARE Agreement. A default care product will be available to those customers who do not wish to enter into a contractual arrangement. Carriers were notified of the proposed action by Accessible Letter dated September 27, 2007.

STATUS FOR FILING IN OTHER STATES

BellSouth plans to remove the above services from its other State Access E13 Tariffs as well as comparable services from its FCC No. 1 Access Tariff. The tariff action will have a proposed effective date of February 18, 2008.

CONCLUSION

The approval of this filing will provide uniformity and efficiency in the manner in which the above information services are offered to access customers in all the AT&T regional companies. BellSouth is revising its CARE product offerings to be consistent with offerings provided by other AT&T entities. The products covered by this tariff are no longer going to be available and a new suite of CARE products will be made available via contractual arrangement consistent with those offered by AT&T across the country.

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.10 BellSouth Administrative Management Service (Cont'd)

E. Rates and Charges (Cont'd)

(3) Features per Subscribed System

	Nonrecurring Charge	Monthly Rate	USOC
(a) Product and Service Information	\$593.25	\$43.25	MB5PM
(b) Service Order Status on Access Service	306.45	29.35	MB5SM
(c) Billing Information on Access Service	305.45	34.75	MB5LM
(4) User ID's, per Customer			
(a) First 15	18.00	-	U1G1A
(b) Each Additional set of 5	18.00	-	U1GAA
(5) Port Access, per Access Capability			
(a) Dial/Shared Access	67.00	76.00	MDQ
(b) Dedicated Access	96.00	124.00	MD6

E13.3.11 BellSouth Customer List Services[†] (DELETED)

~~A. The Company will make customer lists available to ICs for the limited purposes of order entry, customer service, fraud prevention, and identification of customers who have moved from one location to another.~~

~~B. The BellSouth Customer List Services are provided as described following:~~

~~1. BellSouth Customer Name and Address service is the provision of current customer listings with respect to the Company's subscriber lines and available for subscription in central offices which have converted to equal access. The customer name and address database is updated monthly. Therefore, any request for BellSouth Customer Name and Address service will reflect the same customers for a thirty-day period.~~

~~2. BellSouth Customer Change Activity Service is the provision of customer change activity on subscriber lines not subscribed to ordering IC via the Customer Account Record Exchange (CARE) interface. The change activity (e.g. new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be provided on a daily basis via the electronic based CARE interface.~~

~~To access CARE via Network Data Mover (NDM), TCP/IP Dial-Up Modem, the customer must purchase a Security Card at the rate set forth in E13.3.10, preceding.~~

~~3. BellSouth Resold Customer List Information is the provision of current listings of resold local end users, where BellSouth performs the switching function associated with the local service. The resold end users name and address data is updated monthly. Therefore, any request for BellSouth Resold Customer List Information service will reflect the same resold end users for a thirty-day period.~~

~~C. BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services provide the following information to the requesting carrier for each customer record:~~

- ~~1. Billing Name and Address~~
- ~~2. Billing Telephone Number~~
- ~~3. Working Telephone Number~~
- ~~4. Terminal Number~~

~~Note 1: BellSouth Customer List Services are not provided from the central offices of the independent companies identified in E1.2 of this Tariff.~~

(D)

(†)

(†)

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.11 BellSouth Customer List Services¹ (Cont'd) (DELETED)

~~C. BellSouth Customer Name and Address and BellSouth Daily Customer Change Activity services provide the following information to the requesting carrier for each customer record: (Cont'd)~~

~~5. Customer Type (business/residence)~~

~~6. Non-published/Non-list Indicator (BellSouth Customer Name and Address-IC subscribed listings only)~~

~~7. Customer Source (IC subscribed listings only)~~

~~8. Customer Code~~

~~9. PICC Line Indicator (BellSouth Customer Name and Address-IC subscribed listings only)~~

~~D. BellSouth Customer Name and Address service may be ordered using various options:~~

~~1. Subscribed to Ordering IC—This is a list of customers subscribed to a specific IC. The ICs may order a list of customers subscribed to the ordering IC for intraLATA, *subscribed to the order* IC for interLATA, or *subscribed to the order IC* for both. In addition, the ICs may order residence only, business only, or residence and business.~~

~~2. Not subscribed to Ordering IC—This is a list of customers not subscribed to the ordering IC. The ICs may order a list of customers subscribed to other carriers for intraLATA, subscribed to other carriers for interLATA, or *subscribed to other carriers* for both. In addition, the ICs may order residence only, business only, or residence and business.~~

~~3. Subscribed as "None"—This is a list of customers that have requested they not be subscribed to any IC. The ICs may order a list of customers not subscribed for intraLATA, not subscribed for interLATA, or *not subscribed for* both. In addition, the ICs may order residence only, business only or *residence and business*.~~

~~4. Subscribed as "Undecided"—This is a list of customers that are undecided as to their choice of IC. The ICs may order a list of customers undecided for intraLATA subscription, undecided for interLATA subscription, or *undecided for* both. In addition, the ICs may order residence only, business only or *residence and business*.~~

~~5. Universal—This is a list of all lines eligible for equal access subscription, including those subscribed to the ordering IC as well as those subscribed to "other". The ICs may order a list of customers eligible for intraLATA subscription, eligible for interLATA subscription, or *eligible for* both. In addition, the ICs may order residence only, business only or residence and business.~~

~~E. BellSouth Daily Customer Change Activity may be ordered using the following option:~~

~~1. Not Subscribed to Ordering IC—This is a list of customers not subscribed to the ordering IC. The ICs may order a list of customers not subscribed to the ordering IC for intraLATA, not subscribed to the ordering IC for interLATA or both. In addition, the ICs may order residence only, business only, or residence and business.~~

~~BellSouth Daily Customer Change Activity service must be ordered for the entire State. All change activity (e.g. new connects, T&F orders, disconnects, number changes, name changes, record orders, etc.) will be transmitted to the requesting IC, via the electronic based CARE interface.~~

~~Note 1: BellSouth Customer List Services are not provided from the central offices of the independent companies identified in E1-2 of this Tariff.~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

~~E13.3.11 BellSouth Customer List Services¹ (Cont'd)~~~~(DELETED)~~

~~F. ICs requesting BellSouth Customer Name and Address or BellSouth Daily Customer Change Activity Services must submit separate requests in writing to the Company by completing a customer list request for each customer list ordered.~~ (D)

~~G. ICs requesting BellSouth Customer Name and Address Service for non-published numbers must submit a statement to the Company stating that the IC will protect the privacy of subscribers with non-published telephone numbers in accordance with the requirements of the Company's General Subscriber Service Tariff.~~ (M)

~~Non-published numbers will not be provided with BellSouth Daily Customer Change Activity Service.~~ (F)

~~BellSouth Customer Name and Address ordering options, subscribed to the ordering IC and universal, as stipulated in D, preceding, are the only customer lists which include non-published and non-listed customer information. Non-published and non-listed customer information will only be provided to the IC which furnishes the subscriber's long distance message telecommunications services.~~ (F)

~~H. The IC may deem it necessary to request the Company resend the customer name and address information. Such a request, when not the result of Company error, will be subject to the same rates and charges as the original request.~~ (F)

~~I. Restrictions On Use of BellSouth Customer List Information~~ (F)

~~1. The IC agrees not to publish any customer listing information provided and to use such information only with regards to its provision of interexchange service to such customers.~~

~~2. The IC shall utilize the customer listings obtained only for the purpose of providing interexchange telecommunications services.~~

~~3. The IC shall not permit anyone but its duly authorized employees to inspect or use the customer list information.~~

~~4. The IC may subcontract to third parties providing interexchange service functions. However, the subcontractor must agree, in writing, to the same limitations applicable to the IC.~~

~~In addition to remedies and damages that may be available to subscribers under state law, as to IC and other third parties, ICs risk the loss of the provision of these services if the third parties with which they subcontract do not comply with the restrictions imposed on the use of the customer information provided.~~

~~5. The IC may not use such information to publish and distribute, in any form, lists of new or changed telephone subscribers.~~

~~6. The IC shall not reproduce in any way copies of customer listings furnished, other than as required internally for providing the IC's interexchange services.~~

~~Note 1: BellSouth Customer List Services are not provided from the central offices of the independent companies identified in E1.2 of this Tariff.~~

ISSUED: February 15, 2008 ISSUED: December 27, 2000

EFFECTIVE: February 18, 2008 EFFECTIVE: January 11, 2001

BY: Marshall M. Criser III, President - FL BY: Joseph P. Lacher, President - FL
Miami, Florida

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.11 ~~BellSouth Customer List Services¹ (Cont'd)~~ (DELETED)

~~J. BellSouth Resold Customer List Information~~

~~1. BellSouth Resold Customer List Information service provides the following information to the requesting carrier for each customer record:~~

~~a. Working Telephone Number~~

~~b. Terminal Number~~

~~c. Customer Type (business/residence)~~

~~d. Local Service Provider Identification (LSP ID)~~

~~2. BellSouth Resold Customer List Information service may be ordered using various options:~~

~~a. Subscribed to Ordering IC. This is a list of resold end users subscribed to a specific IC. The ICs may order a list of end users subscribed to the ordering IC for intraLATA, subscribed to the ordering IC for interLATA, or subscribed to the ordering IC for both. In addition, the IC may order residence only, business only, or residence and business.~~

~~b. Not Subscribed to Ordering IC. This is a list of resold end users not subscribed to the ordering IC for intraLATA, not subscribed to the ordering IC for interLATA, or not subscribed to the ordering IC for both. Listing also includes end users who are not subscribed to any IC, and end users who are undecided for intraLATA, interLATA or for both.~~

~~c. Universal. This is a list of all lines eligible for equal access subscription, including those subscribed to the ordering IC as well as those subscribed to "other". The ICs may order a list of customers eligible for intraLATA, eligible for interLATA or eligible for both. In addition, the IC may order residence only, business only or residence and business.~~

~~3. BellSouth Daily Customer Change Activity Service is not available for BellSouth Resold Customer List Information.~~

~~4. The IC may deem it necessary to request the Company resend the customer name and address information. Such a request, when not the result of Company error, will be subject to the same rates and charges as the original request.~~

~~5. All restrictions defined in 1. preceding apply to BellSouth Resold Customer List Information.~~

~~6. The Company shall have the right to audit the operations, procedures and systems of the IC, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of this Tariff Section.~~

~~7. BellSouth Resold Customer List Information is provided via paper format or magnetic tape. Unless otherwise specified by the customer, paper copies or magnetic tapes will be sent via courier mail service. However, at the customer's request, the customer or the customer's representative may pick up the tapes or paper copies at a location designated by the Company.~~

~~8. At a minimum, customers must order all BellSouth Resold Customer List Information within a NPA NXX or Zip Code.~~

~~9. The applicable charges for BellSouth Resold Customer List Information service are as specified in O. following, and are due upon receipt of the bill for the customer listings. The late payment penalty, as provided in E2.4.1.B.3. of this Tariff, is applicable for payments received after the due date specified on the bill.~~

~~Note 1: BellSouth Customer List Services are not provided from the central offices of the independent companies identified in E1.2 of this Tariff.~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.11 BellSouth Customer List Services¹-DELETED (Cont'd) (D)

- ~~K. The Company shall have the right to audit the operations, procedures and systems of the IC, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of this Tariff Section.~~
- ~~L. BellSouth Customer Name and Address service is provided via paper format or magnetic tape. BellSouth Customer Change Activity service is provided via magnetic tape or paper format for monthly service and via the electronic based CARE interface for daily service. Unless otherwise specified by the customer, paper copies or magnetic tapes will be sent via courier mail service. However, at the customer's request, the customer or the customer's representative may pick up the tapes or paper copies at a location designated by the Company.~~
- ~~M. At a minimum, customers must order all BellSouth Customer Name and Address listings within a NPA-NXX or Zip Code. BellSouth Daily Customer Change Activity listings must be ordered for the entire State.~~
- ~~N. The applicable charges for BellSouth Customer Name and Address and BellSouth Customer Change Activity services, as stated in O, following, are due upon receipt of the bill for the customer listings. The late payment penalty, as provided in E2.4.1.B.3. of this Tariff, is applicable for payments received after the due date specified on the bill.~~
- ~~O. Rates and Charges~~

~~(1) Provision of BellSouth Customer Name and Address Service and BellSouth Resold Customer List Information in magnetic tape or paper format~~

	Service			
	Establishment Charge	Monthly Rate	USOC	
(a) Per request	\$ 500.00	\$ —	EAJCN	
(b) Per record	-	.0800	EAJCN	(+)
(2) Provision of BellSouth Daily Customer Change Activity Service on a daily basis via electronic based CARE interface				
(a) Per record	-	.1000	EAJCA	(+)

~~Note 1: BellSouth Customer List Services are not provided from the central offices of the independent companies identified in E1.2 of this Tariff.~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.15 Equal Access Transaction Services (DELETED)

A. Service Description

Equal Access Transaction Services provide a non-mechanized interface with the Company for specified due dates for PIC changes, customer service record (CSR) information, CIC Verification, verification of pending service orders that impact PIC orders, and resolution of PIC discrepancies.

The Company will provide Equal Access Transaction Services to ICs participating in intraLATA BellSouth Equal Access Subscription. ICs who request Equal Access Transaction Services for InterLATA BellSouth Equal Access Subscription will order this service from BellSouth's FCC No. 1, Section 13.3.15, for Southern Bell Telephone and Telegraph Company. The IC must execute and submit to the Company a blanket agency letter for submitting PIC orders.

Equal Access Transaction Services provided are described as follows:

1. Specified Due Date for PIC Change Service

The Company will accept an order from an IC requesting the Company to change the intraLATA PIC for an end user's or owner's business, residence or *pay telephone* access line to the IC's Carrier Identification Code (CIC). The Company will internally coordinate and schedule a standard due date which shall be provided to the IC requesting the change. The Company will accept such orders either by Working Telephone Number (WTN) or for all WTNs associated with a Billing Telephone Number (BTN).

The Company will accept a request from an IC to process and coordinate internally a due date for an intraLATA PIC change in an interval shorter than the standard service interval for a PIC change order. The customer and the Company shall work cooperatively in establishing expedited due dates. It shall be within the sole discretion of the Company to determine whether it can meet a requested expedited due date. If an expedited due date cannot be met within normal working hours, overtime charges, as provided in E13.2.6.C., preceding shall apply.

2. Customer Service Record (CSR) Information Service

a. The Company will provide and/or verify CSR information which the IC has obtained proper authorization to receive from the residence, business or *pay telephone* customer. A confirmation of choice as provided in E13.3.3.B. preceding from a customer will be provided by the IC to the Company upon request. The confirmation of choice must, if for a business, specifically include all of the customer's subsidiaries and/or affiliated companies for which it is valid.

b. CSR Information Service provides the following information to the requesting IC:

(1) Billing Name

(2) Billing Address

(3) Billing Telephone Number (BTN)

(4) Working Telephone Number (WTN)

(5) Terminal Numbers (TERs)

(6) Customer Type (residence/business/*pay telephone*)

(7) Customer Code

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.15 Equal Access Transaction Services (Cont'd) (DELETED)

~~A. Service Description (Cont'd)~~

~~2. Customer Service Record (CSR) Information Service (Cont'd)~~

~~e. Carrier Identification Code (CIC) information is not provided as a part of Customer Record Information Service. However, the requesting IC can verify if the IC's CIC is shown on the CSR by requesting CIC verification.~~

~~3. CIC Verification~~

~~CIC verification is made available from the Company's Equal Access Service Center (EASC) only through written or facsimile (fax) requests submitted by the IC. Charges are applicable on a Billing Telephone Number (BTN) and Working Telephone Number (WTN) basis for each line verified.~~

~~4. Verification of Pending Service Orders that Impact PIC Orders Service~~

~~The IC may request the status and/or verification of pending service orders that impact residence, business and/or pay telephone IntraLATA PIC orders. The IC must provide the service order numbers or the BTNs to the Company before verification can be provided. The Company shall provide an estimated due date to the carrier for the pending service order(s).~~

~~5. Resolution of PIC Discrepancy Service~~

~~The IC may request resolution of residence, business and/or pay telephone PIC discrepancies. The charge for Resolution of PIC Discrepancy Service, as specified in E, following is applicable per WTN verified. If the Company determines that there is a discrepancy in the switch (i.e., the customer's service record shows the customer presubscribed to the inquiring IC and the line is programmed to a different IC), the line information will be corrected and the inquiring IC will not be charged for the request on that WTN.~~

~~B. Restrictions on Use of Information~~

~~ICs requesting Equal Access Transaction Services for non-published numbers must submit a statement to the Company stating that the IC will protect the privacy of subscribers with non-published telephone numbers.~~

~~In addition, the ICs must agree that the line information provided via Equal Access Transaction Services:~~

~~1. Shall not be resold or otherwise provided to any other person, corporation, partnership or entity of whatever kind for any purpose.~~

~~2. Shall be used only in furtherance of establishing and maintaining interexchange service for end users who have requested such service from the IC.~~

~~3. Shall not be used for marketing or any other purposes not specifically set forth in A, preceding.~~

~~4. Shall be inspected or used only by the duly authorized employees of the IC.~~

~~5. Shall not be reproduced in any way, other than as required internally for the establishment and maintenance of end-user interexchange service.~~

~~The ICs may subcontract to third parties functions which include use of line information provided via Equal Access Transaction Services. However, that subcontractor must agree, in writing, to the same restrictions and nondisclosure requirements, as outlined in B, preceding, applicable to ICs.~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.15 Equal Access Transaction Services (Cont'd) ~~(DELETED)~~

(D)

~~C. Ordering Conditions~~

- ~~1. The time required to provision the services (i.e., the interval between the request date and the provision or due date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service date is subject to standard or negotiated intervals.~~
- ~~2. The Company will notify the IC of the mutually agreed upon standard or expedited due date, not later than one business day following the issue date of the order.~~
- ~~3. ICs may request Specified Due Date, CSR Information, Verification of Pending Orders that Impact PIC Orders and Resolution of PIC Discrepancy Services by fax, US Mail, overnight courier mail or verbal. CIC Verification is made available from the Company's EASC to the IC only through written or fax requests submitted by the IC.~~
- ~~4. The IC must accurately request information by providing the correct billing telephone name and/or telephone number. If the Company discovers an error in the IC's request, an error message will be sent back and the IC will be charged the appropriate tariff rate for the requested service(s).~~
- ~~5. The IC may deem it necessary to request that the Company resend the information provided by the Company. Such a request, when it is not due to Company error, will be subject to the same charges as the original request.~~

- ~~D. The applicable charges for Equal Access Transaction Services, as stated in E. following are applicable to ICs, and are due upon receipt of the bill. The late payment penalty, as provided in E2.4.1.B.3. preceding, is applicable for payments received after the due date specified on the bill.~~

~~Charges for these services are in addition to the normal intraLATA subscription change charge, as provided in E13.3.3.E.1. preceding. The intraLATA subscription change charge is applicable to end-user bills.~~

(F)

~~E. Rates and Charges~~

~~1. Per BTN¹~~

	Nonrecurring Charge	USOC
(a) Specified Due Date Service	\$3.29	EAJSD
(b) Customer Service Record Information Service	4.06	EAJCS
(c) CIC Verification	2.91	EAJPR
(d) Verification of Pending Orders that Impact PIC Orders Service	4.53	EAJOP
(e) Resolution of PIC Discrepancies	-	EAJDR

~~2. Per WTN~~

(a) Specified Due Date Service²	-.21	EAJSD
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~~Note 1: The WTN rate is for additional Working Telephone Numbers associated with a Billing Telephone Number. If only one WTN is requested, the BTN rate will apply.~~

~~Note 2: This charge is in addition to the BellSouth Equal Access Subscription Change Charge as provided in E13.3.3.E.1. preceding.~~

(F)

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.15 ~~Equal Access Transaction Services (Cont'd)~~ (DELETED) (D)

- ~~1. Rates and Charges (Cont'd)~~
~~2. Per WTN (Cont'd)~~

	Nonrecurring Charge	USOC
(b) Customer Service Record Information Service	\$.36	EAJCS
(c) CIC Verification	.24	EAJPR
(d) Verification of Pending Orders that Impact PIC Orders Service	.52	EAJOP
(e) Resolution of PIC Discrepancies	5.87	EAJDR

E13.3.16 BellSouth Data Gathering Through CARE

~~A. The BellSouth Data Gathering Through CARE service is available to Interexchange Carriers (ICs) or Resellers who participate in IntraLATA BellSouth Equal Access Subscription. ICs and Resellers who request Data Gathering Through CARE to assist them in InterLATA BellSouth Equal Access Subscription will order this service from BellSouth's FCC No. 1, Section 13.3.16, for Southern Bell Telephone and Telegraph Company. This service provides a means for ICs and Resellers to obtain information utilized to submit Preferred Interexchange Carrier (PIC) changes for all numbers associated with a subscriber's BTN without requiring the subscriber to obtain and provide this information.~~

~~B. BellSouth Data Gathering Through CARE service allows the IC or Reseller to submit a CARE record at the Billing Telephone Number (BTN) level and receive all the Working Telephone Numbers (WTNs) and Terminal Numbers (TERs) associated with the BTN. No information will be furnished for residence accounts and/or lines or terminals marked as Non-Published (NP) or Non-Listed (NL) unless the ordering provider is the PIC of record at the time of the request.~~ (E)

~~C. BellSouth Data Gathering Through CARE is only available to ICs and Resellers for end user customers from whom the IC or Reseller has met the requirements for intraLATA subscription as provided in E13.3.3.B. preceding.~~ (E)

~~D. The information provided will include:~~ (E)

~~1. The Billing Name and Address (BNA). The BNA provided for residence and business accounts is the billing name and address for the end user. On *pay telephone* accounts, the billing name and address is the name and address of the owner of the pay station.~~ (E)

~~2. Billing Telephone Number (BTN). On *pay telephone* accounts, this will be the same as the Working Telephone Number (WTN).~~ (E)

~~3. Working Telephone Number (WTN) (PIC eligible)~~

~~4. Terminal Numbers (TERs) (PIC eligible, if applicable)~~

~~5. Customer Type Indicator (CTI)~~

~~R=Residence~~

~~B=Business~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

~~E13.3.16 BellSouth Data Gathering Through CARE (Cont'd) (DELETED)~~

(D)

~~D. The information provided will include: (Cont'd)~~

~~5. Customer Type Indicator (CTI) (Cont'd)~~

~~W = WATS~~

~~6. Non-Pub/Non-List Indicator (if applicable)~~

~~7. Customer Identification Code (CIC)~~

~~E. The IC or Reseller will subscribe to BellSouth Data Gathering Through CARE by submitting a request to the Company. Transactions for BellSouth Data Gathering Through CARE will be made via the CARE Transaction Codes and Status Indicators. The information will also be returned to the IC or Reseller using CARE Transaction Codes and Status Indicators. The return responses to a BellSouth Data Gathering Through CARE request will be provided as part of the PIC Activity report.~~

~~F. Restrictions on use of the BellSouth Data Gathering Through CARE information are as follows:~~

~~1. The IC or Reseller shall not permit anyone but its duly authorized employees to inspect or use the information provided.~~

~~2. The IC or Reseller will use the information in furtherance of establishing and maintaining interexchange service for end users who have requested such service from the provider.~~

~~3. The IC or Reseller may not use the information to publish and distribute, in any form, lists of the subscribers provided.~~

~~4. The IC or Reseller shall not reproduce in any way, copies of the information furnished, other than as required internally to maintain service of the end user.~~

~~5. The IC or Reseller may subcontract to third parties (e.g. Billing Clearinghouses) providing interexchange service functions. However, the subcontractor must agree, in writing, to the same limitations applicable to the IC.~~

(N)

~~G. The IC or Reseller must execute and submit to the Company a Request for Service letter to establish the service and billing account.~~

~~H. The applicable charge for BellSouth Data Gathering Through CARE, as provided in 1. following, is due upon receipt of the bill as provided in E2.4.1.B.2. and E2.4.1.B.3. preceding.~~

~~I. Rate~~

~~(1) BellSouth Data Gathering Through CARE~~

	Monthly	
(a) per-transaction	Rate	USOC
	\$.18	N
		A

E13.3.17 PIC In Error

A. Service Description

1. The Company will provide PIC In Error (PIE) service to ICs participating in IntraLATA BellSouth Equal Access Subscription. The IC must have a blanket agency letter for submitting PIC orders on file with the Company. In addition, the IC must execute and submit to the Company a PIC In Error request for service letter.

ISSUED: February 15, 2008
ISSUED: November 13, 2000

EFFECTIVE: February 18, 2008
EFFECTIVE: November 28, 2000

BY: Marshall M. Criser III, President -FL
BY: Joseph P. Lacher, President -FL
Miami, Florida

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

~~E13.3.17 PIC In Error (Cont'd)~~ (DELETED)

~~A. Service Description (Cont'd)~~

~~2. With PIE service, ICs may submit a line number or list of line numbers, via FAX or telephone, of end-user customers whose PIC was changed in error by the IC.~~

~~3. PIE service is only applicable on end-user customer lines if the error is reported by the IC and before the end-user disputes the PIC change.~~

~~4. The PIE service is only available for PIC orders submitted by the IC via CARE.~~

~~B. When the Company is contacted by an IC, and the IC advises PIC change orders have been submitted in error, the Company will request the line number or list of line numbers changed in error. The Company will determine the end-user's prior carrier and prepare the appropriate service order record to return the end-user to their former PIC at no charge to the end-user. The IC submitting the erroneous PIC change order(s) will be assessed a PIE charge as provided in G. following, and the applicable PIC change charge(s) as provided in E13.3.3.E. preceding, for each PIC change made to return an end-user to their previous carrier.~~

~~C. The PIE service in no way relieves the IC of the regulatory requirements for:~~

~~1. Verifying all PIC orders generated by telemarketing prior to submitting those orders, as provided in E13.3.3.B.2. preceding, or;~~

~~2. Instituting steps to obtain LOAs on all PIC orders submitted to the Company, as provided in E13.3.3.B. preceding.~~

~~D. Limitations of PIC In Error Service:~~

~~It is the IC's responsibility to notify end-users of the PIC change made in error.~~

~~ICs must advise the Company of the PIC change error within seven calendar days of the IC submitted PIC change.~~

~~E. Any overtime required by the Company to correct an end-user's PIC reported by the IC, will be charged to the IC as provided in E13.2.5 preceding. Overtime must be authorized by the requesting IC at the time the request is made.~~

~~F. The applicable charge for PIE service, as stated in G. following, is due upon receipt of the bill as set forth in E2.4.1.B.2. and E2.4.1.B.3. preceding. In addition, the applicable charge for a change in intral-ATA presubscription as provided in E13.3.3.E. preceding will be assessed to the requesting IC.~~

~~G. Rate~~

~~(1) PIC In Error~~

	Monthly	
	Rate	USOC
(a) per business/residence or	\$3.29	EAJPE
public/semi-public line or trunk		

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

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E13.2.2	Overtime Repair	2	
E13.2.3	Stand By	2	
E13.2.4	Testing and Maintenance with Other Telephone Companies	2	
E13.2.5	Other Labor	2	
E13.2.6	Charges for Additional Labor	2	
E13.3	Miscellaneous Services	3	
E13.3.1	Trouble Location Charges (TLC)	3	(+)
E13.3.2	Restoration Priority (Obsoleted, See Section E113.)	4	
E13.3.3	<i>BellSouth</i> Equal Access <i>Subscription</i>	4	
E13.3.4	Standard Jacks - Registration Program	9	
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E13.3.10	<i>BellSouth</i> Administrative Management Service	26	(+)
E13.3.11	<i>BellSouth</i> Customer List Services (DELETED)	31	(D)
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BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

ACCESS SERVICES TARIFF

~~Sixth Revised Page 2~~
~~Fifth Revised Page 2~~
~~Cancels Fifth Revised Page 2~~
~~Cancels Fourth Revised Page 2~~

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BY: Marshall M. Criser III, President -FL
Miami, Florida

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~~EFFECTIVE: February 18, 2008~~
~~EFFECTIVE: April 29, 2006~~

LEGISLATIVE FORMAT

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

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E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.10 BellSouth Administrative Management Service (Cont'd)

E. Rates and Charges (Cont'd)

(3) Features per Subscribed System

	Nonrecurring Charge	Monthly Rate	USOC
(a) Product and Service Information	\$593.25	\$43.25	MB5PM
(b) Service Order Status on Access Service	306.45	29.35	MB5SM
(c) Billing Information on Access Service	305.45	34.75	MB5LM
(4) User ID's, per Customer			
(a) First 15	18.00	-	U1G1A
(b) Each Additional set of 5	18.00	-	U1GAA
(5) Port Access, per Access Capability			
(a) Dial/Shared Access	67.00	76.00	MDQ
(b) Dedicated Access	96.00	124.00	MD6

E13.3.11 (DELETED)

(D)

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**E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND
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E13.3 Miscellaneous Services (Cont'd)

E13.3.11 (DELETED)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.11 (DELETED)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.11 (DELETED)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.11 (DELETED) (Cont'd)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.15 (DELETED)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.15 (DELETED)

(D)

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E13.3 Miscellaneous Services (Cont'd)

E13.3.15 (DELETED)

(D)

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**E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND
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E13.3 Miscellaneous Services (Cont'd)

E13.3.15 (DELETED)

(D)

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E13.3.16 (DELETED)

(D)

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**E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND
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